



भारतीय अक्षय ऊर्जा विकास संस्था सीमित

(भारत सरकार का प्रतिष्ठान)

Indian Renewable Energy Development Agency Limited

(A Government of India Enterprise)

कॉर्पोरेट कार्यालय : तीसरा तल, अगस्त क्रांति भवन, भीकाजी कामा प्लेस, नई दिल्ली-110 066

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Ref. No. 236/202/DCCS/2002/IREDA

August 7, 2014

All Customers

Sub: Online Customer Portal at IREDA website

Dear Sirs,

IREDA is presently providing limited online access to view the status of loan applications/projects. A User-ID and Password is issued immediately on registration of the loan applications. This facility, at present, is available for the applications received after 01.04.2009. IREDA has now upgraded its Customer Portal which shall be accessible through IREDA Website (www.ireda.gov.in) to include all existing and future customers.

In the upgraded Customer Portal, all the existing customers are required to register online (copy of Registration Form enclosed for reference please) and generate new User-ID and Password. This information will be verified and status of your project shall be mapped to facilitate viewing the status of your project. Further, an interactive interface is under development through which you will be able to submit online requests and also track these requests. The Customer Portal shall facilitate the following:-

1. Application Status (including Application Receipt, Registration, Documents pending, if any)
2. Sanction / Disbursement Details
3. Demand Notice / Receipt / Repayment Details
4. Loan Outstanding (Principal, Interest, Liquidated Damages, Others)
5. Online payment receipts/acknowledgement letter

The above information shall be accessible to the customer on authentication of Login and Password at our end. With a view to respond to you quickly, it is requested that you may please register online on our Website.

We look forward to your cooperation to enable us to provide efficient services in meeting your requirements.

Thanking you,

Yours faithfully,

(Abhilakh Singh)
General Manager

पंजीकृत कार्यालय : भारत पर्यावास केन्द्र, कोर-4ए, इस्ट कोर्ट, प्रथम तल, लोधी रोड, नई दिल्ली-110 003

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